DELIVERY:

- In-stock rewards are typically delivered in 10-20 business days. Rewards in Canada may take slightly longer. My Polaris Rewards Program Headquarters will contact salesperson regarding delays in shipment of order.
- Large prizes (such as Polaris ACE 900, etc.) may take up to 4-6 weeks for delivery.
- Rewards ordered together may arrive in different shipments at different times.
- All shipments are PREPAID. Should the carrier, in error, ask you to pay for delivery, please send your receipt to My Polaris Rewards Program Headquarters for prompt reimbursement.
- Some prizes may require assembly.
- Occasionally a reward may be discontinued. If this should happen, a similar prize of equal or greater value will be substituted.

DAMAGED IN TRANSIT:

We want you to enjoy your rewards, which is why we guarantee rewards will be delivered in good condition. Please inspect all packages upon delivery. If items are damaged or missing, please follow these steps:

Parcel Post or UPS/FedEx Shipments:

- Contact My Polaris Rewards Program Headquarters as soon as possible after delivery to explain the problem. (Please have your order number and the paperwork from the shipment handy.)

Freight or Express Shipments:

- If damage is discovered upon delivery, REFUSE SHIPMENT and notify My Polaris Rewards Program Headquarters. (Please have your order number and the paperwork from the shipment handy.)
- If damage is noticed after delivery, please contact My Polaris Rewards Program Headquarters within 24 hours, so we may assist you in resolving the issue. (Please have your order number and the paperwork from the shipment handy.)

RETURNS & DEFECTIVE REWARDS:

- Rewards returned for any reason will not be accepted without authorization from My Polaris Rewards Program Headquarters.
- If your rewards are inoperable or unacceptable because of factory defects, please contact My Polaris Rewards Program Headquarters as soon as possible.
- Warranty information is available upon request.
TAX LIABILITY:

- Liability for any federal, state, provincial, or other tax/duties is the sole responsibility of the salesperson (recipient), not Polaris Industries or its affiliates. Polaris Industries will provide tax information to the salesperson (1099 or T4) and will report this information to government agencies as required by law.

INTERPRETATION, CANCELLATION, AND LIABILITY:

- Polaris Industries reserves the right to interpret all aspects and conditions of the Program Rules, and all decisions are final.
- Polaris Industries also reserves the right to cancel, suspend, or amend the program at any time without written notice.
- The rewards featured in the My Polaris Rewards catalog are manufactured and shipped directly to the recipient by suppliers who have no business relationship with Polaris Industries or Program Headquarters. Polaris Industries and Program Headquarters DISCLAIM ALL GUARANTEES AND WARRANTIES with respect to these rewards. Additionally, by selection of and acceptance of a reward, the recipient absolves and releases Polaris Industries and Program Headquarters from any liability for any injury, damage, or accident that results from the selection and use of these rewards.

ADDITIONAL NOTES:

- Printing / typographical errors occasionally occur despite all efforts to proof for accuracy. My Polaris Rewards Program Headquarters reserves the right to reject or correct an order when the reward point requirements are incorrectly stated due to a printing / typographical error.
- Due to the market fluctuation of gold and silver prices, My Polaris Rewards Program Headquarters reserves the right to revise the point value of gold and silver items pictured or listed in the catalog.
- Every effort is made to maintain the point values for items displayed from January through December. Occasionally, due to market changes, point values may change without notice.
- Attention California Residents - Proposition 65 WARNING: Consuming foods or beverages that have been kept or served in leaded crystal products will expose you to lead, a chemical known to the state of California to cause birth defects or other reproductive harm.